



AUTEC NORTH AMERICA WEBSITE PRIVACY POLICY

INTRODUCTION

AUTEC NORTH AMERICA, LLC (“**AUTEC**” or “**we**”) respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website www.autec.us (our “**Website**”) and our practices for collecting, using, maintaining, protecting, and disclosing, that information.

This policy applies to information we collect:

- On this Website.
- In email, text, and other electronic messages between you and this Website.
- When you interact with our advertising on third-party websites and services, if those applications or advertising include links to this policy.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by AUTEC or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

CHILDREN UNDER THE AGE OF 13

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any information to or on the Website. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Website. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please immediately contact us at privacy@autec.us.

California residents under 16 years of age may have additional rights regarding the collection and sale of their personal information. Please see Your California Privacy Rights for more information.



INFORMATION WE COLLECT ABOUT YOU AND HOW WE COLLECT IT

We collect several types of information from and about users of our Website, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier by which you may be contacted online or offline ("**personal information**").
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

Information You Provide to Us

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website. This includes information provided at the time of submitting a "Contact Us" form or requesting further services. We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Details of transactions you carry out through our Website and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Website.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Flash Cookies.** Certain features of our Website may use local stored objects (or Flash cookies) to collect



and store information about your preferences and navigation to, from, and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.

- **Web Beacons.** Pages of our the Website and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit AUTEK, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

HOW WE USE YOUR INFORMATION

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about our goods and services that may be of interest to you. If you do not want us to use your information in this way, please contact us at privacy@autec.us. For more information, see Choices About How We Use and Disclose Your Information.

DISCLOSURE OF YOUR INFORMATION

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our parents, subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential to the extent provided herein and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of AUTEK's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by AUTEK about our Website users is among the assets transferred.
- For any other purpose disclosed by us when you provide the information.
- With your consent.



We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of sale and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of AUTECH, our customers, or others. This includes, but is not limited to, exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

CHOICES ABOUT HOW WE USE AND DISCLOSE YOUR INFORMATION

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's website. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- **Promotional Offers from AUTECH.** If you do not wish to have your contact information used by AUTECH to promote our products or services, you can opt-out by emailing us at privacy@autec.us at any other time. If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions. This opt out does not apply to information provided to AUTECH as a result of a product purchase, warranty registration, product service experience or other transactions.

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("**NAI**") on the NAI's website. California, European Union ("EU"), European Economic Area ("EAA") member state and Switzerland residents may have additional personal information rights and choices. Please see Your California Privacy Rights or Data Protection Rights Under General Data Protection Regulation (GDPR) for more information, as applicable.

Nevada residents who wish to exercise their sale opt-out rights under Nevada Revised Statutes Chapter 603A may submit a request to this designated address: privacy@autec.us. However, please know we do not currently sell data triggering that statute's opt-out requirements.

ACCESSING AND CORRECTING YOUR INFORMATION

You may send us an email at privacy@autec.us to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

California, EU, EAA member state and Switzerland residents may have additional personal information rights and choices. Please see Your California Privacy Rights or Data Protection Rights Under General Data Protection Regulation (GDPR) for more information, as applicable.



YOUR CALIFORNIA PRIVACY RIGHTS

If you are a California resident, California law may provide you with additional rights regarding our use of your personal information. These rights include the right to request that we disclose certain information to you about our collection and use of your personal information over the course of the past 12 months (a “**Verifiable Consumer Request**”).

Only you, or a person registered with the California Secretary of State that you authorize to act on your behalf, may make a Verifiable Consumer Request related to your personal information. You may only make a Verifiable Consumer Request twice within a 12-month period. To make a Verifiable Consumer Request, you should email us at privacy@autec.us.

The Verifiable Consumer Request must provide sufficient information to allow us to reasonably verify you are the person about whom we collected personal information or an authorized representative. In addition, you must describe your request with sufficient detail to allow us to properly understand, evaluate, and respond to it. Once we receive and confirm your Verifiable Consumer Request, we will disclose to you: (1) the categories and the sources of personal information we collected about you; (2) our business purpose for collecting your personal information; (3) the categories of third parties with whom we share that personal information; (4) the specific pieces of personal information we collected about you; and/or (5) whether we sold or disclosed your personal information for a business purpose (and if so, the categories of personal information sold or disclosed). To learn more about your California privacy rights, visit <https://oag.ca.gov/privacy/ccpa>.

California’s “Shine the Light” law (Civil Code Section § 1798.83) law permits residents of California to request certain details about how their information is shared with third parties for their direct marketing purposes. To make such a request, please send an email to privacy@autec.us. Note, however, that AUTECH does not share your personally identifiable information with third parties for the third parties’ direct marketing purposes unless you provide us with consent to do applicable.

DATA PROTECTION RIGHTS UNDER GENERAL DATA PROTECTION REGULATION (GDPR)

AUTECH North America, LLC is headquartered in the USA. If you are a resident of the EU, an EEA member state, or Switzerland, you have certain data protection rights under the GDPR, including:

- **The right to access, update or to delete the information we have on you.** You have the right to request to access, to update or request deletion of your Personal information in AUTECH’s possession. If you would like exercise this right, please contact AUTECH to assist you.
- **The right of rectification.** If you believe that your personal information that we possess is, or has become, incorrect or is incomplete, you have the right request to rectify any of the Personal information we may have about you.
- **The right to object.** You have the right to object to AUTECH processing of your Personal information.
- **The right of restriction.** You have the right to request that we restrict the processing of your Personal information.
- **The right to data portability.** You have the right to be provided with a copy of the information AUTECH has on you in a structured, machine-readable and commonly used format.
- **The right to withdraw consent.** You also have the right to withdraw your consent at any time, where AUTECH



relied on your consent to process your Personal information, without affecting the lawfulness of AUTECH's processing based on consent before its withdrawal.

Please note that we may ask you to verify your identity before responding to any of the above requests and that the above individual rights are not absolute. AUTECH may be entitled to refuse requests where certain exceptions apply. If you have given your consent and you wish to withdraw it, please contact us using the contact details provided at the end of this Policy. Please note that where processing of your Personal information relies on your consent and where you then withdraw that consent, we may not be able to provide all or some aspects of AUTECH's equipment, products or services to you, or it may affect the provision of such equipment, products or services.

If you believe that AUTECH has not complied with applicable foreign laws regulating such information, you should first contact AUTECH using the contact details provided at the end of this Policy. You also have the right to file a complaint with the appropriate supervisory authority in the EEA about AUTECH's collection and use of your Personal information. For more information, please contact your local data protection authority in the EEA. You may also contact AUTECH to be directed to the relevant applicable.

DATA SECURITY

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Any payment transactions will be encrypted in HTTPS/SSL.

Unfortunately, the transmission of information via the internet is not completely secure. Although we use commercially reasonable efforts to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the applicable.

CHANGES TO OUR PRIVACY POLICY

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Website home page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any applicable.

CONTACT INFORMATION

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

7685 Corporate Way
Eden Prairie, MN 55344
Phone: +1 844-865-1791
E-mail: privacy@autec.us